



COTTAGE CRAFT SPIRALS



Terms and conditions of fitting by Cottage Craft Spirals.

Thank you for confirming your order with us. Could you please read these terms and conditions and sign and date at the bottom as acceptance of these terms.

- 1) Delivery/Fitting dates will be confirmed with yourselves prior to arrival on site.
- 2) If you need to change these dates could you please give us 3 days notice. We will endeavour to fit in with you.
- 3) If is not possible to complete the installation due to the site not being ready and our fitter/welders have arrived on site to carry out the installation as agreed between yourselves and us, we reserve the right to charge for additional time over and above that quoted. Our standard charge is £100 minimum, which will be added to the final balance invoice.
- 4) If completion of installation is not possible due to other works on site not being completed by others within 2 weeks of the first agreed fitting date by us, then you will have to pay the final balance immediately despite the works not being completed and then the works will be completed as soon as possible when you are ready to take the installation at a mutually convenient date arranged between you and Cottage Craft Spirals.
- 5) If you request our fitters to undertake additional work over and above what was initially agreed, the additional work will be charged at £250 per half day + material per fitter and any other costs incurred i.e. parking, travel, hire of equipment etc. This must be agreed with the office and confirmed prior to commencement.
- 6) A 20% deposit will be required on order of the project, 60% on delivery and the outstanding balance is to be paid immediately on completion of works.
- 7) When fitting the stairs and balcony balustrade there will be countersunk holes in the handrail which will require filling with a plastic padding and repainting. This is not work that will be carried out by our fitters and will require you to arrange with a decorator at your cost

If you would like to discuss any of these points please contact the office.

I accept these terms and conditions,

Print name:

Signed:

Address:

Date:

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Contact No:

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